



prime atlantic
SAFETY SERVICES



INCIDENT & CRISIS MANAGEMENT

At Prime Atlantic Safety Services (PASS), we understand that the ability to respond effectively during incidents and crises can mean the difference between containment and catastrophe. In today's fast-paced and unpredictable business landscape, being prepared for major incidents, crises, and outage scenarios is not just important—it is essential.

As a trusted leader in safety and emergency response training, PASS proudly offers a comprehensive Incident & Crisis Management course, designed to equip organizations with the critical skills and strategies needed to manage high-risk situations with confidence and control. This training program empowers key personnel with practical tools for decision-making, communication, coordination, and operational continuity under pressure.

Whether it's a site-level emergency or a large-scale organizational crisis, participants will gain the competencies required to lead with clarity, composure, and a commitment to safety and business resilience. Our approach ensures your team is prepared to navigate challenges effectively and sustain operations during and after emergencies.

With state-of-the-art facilities, seasoned instructors, and industry-aligned content, PASS ensures your team is ready—when it matters most.

For further information

bookings@primeatlanticsafetyservices.com
www.primeatlanticsafetyservices.com

+234 (0) 809 293 4043
+234 (0) 705 779 0340
+234 (0) 915 499 8125



INSTRUCTOR LED

The Incident and Crisis Management training programme is aimed at personnel who are appointed to command roles or have key responsibilities during major incidents and emergency situations.

This training programme is designed for individuals who are required to demonstrate competence in managing a range of critical incidents, including major operational disruptions, emergencies, or crises—ensuring that responses are effective, coordinated, and in accordance with international standards.

An Incident and Crisis Management certificate indicates that the delegate has achieved a level of competence required to be recognised as capable of managing incident response and crisis leadership functions within a high-risk work environment.

- Internationally Recognised
- Ongoing Professional Development
- Appraised by Industry Experts
- State of the Art Facilities
- Multiple Simulation Suites

TRAINING MODULES

Tactical Incident response

- ICS/IMS suite of training courses
- ICS/IMS 100
- ICS/IMS 200
- ICS/IMS 300
- ICS/IMS 400 for incident commanders, deputies and section chiefs
- Non-ICS/IMS tactical major incident training for onshore support teams

N.B:
ICS = Incident Command System,
IMS = Incident Management System

Strategic Incident response

- Crisis Management Training
- Crisis communication and media response training
- Relative response training
- Spokesperson training
- Pandemic preparedness and response training
- Organizational resilience and Business continuity for senior management
- Training in breaking bad news

Incident response plan review, development and implementation

- Incident response plans
- Incident response work instructions
- Incident response booklets
- Medical Emergency Response Plans
- Incident response decision-algorithms for operational-level response
- Crisis management plan

- Crisis Communication plan
- Relative response crisis plan
- Fatality Management plan
- Pandemic preparedness and response plan

Emergency Response Audits

- Audit of incident response preparedness
- Post-incident response assessment and audit

Full Scale Exercise (FSE) Preparation and Execution

- Design, Organize and Implement FSE as per Company's requirements
- Scenario development and creation of timed injects
- Role-player preparation
- Exercise direction and assessment
- Debriefing and Reporting

For further information

INCIDENT & CRISIS MANAGEMENT

Guided learning duration

2- 3 days

Awarding Body

Prime Atlantic Safety Services

Pre-requisites

There are no pre-requisites for the ICM training programme.

Modules

The training course consists of the following two (2) mandatory

Modules:

Tactical Incident Response

ICS/IMS 100 & 200

Outcome

At completion of the training, delegates will

- Be introduced to the principles of the ICS/IMS
- Understand basic incident management for initial response
- Learn intermediate and expanding incident response
- Be familiar with standard escalation protocols and the planning cycle
- Review examples of major incident response in recent history
- Understand mutual assistance and inter-agency coordination in response
- Learn opportunistic, effective and risk-based demobilisation of incident resources

Strategic Incident Response

Outcome

At completion of the training, delegates will learn

- Crisis management principles and operations
- Crisis communication and media response
- Spokesperson training
- Next-of-kin and evacuees management
- Pandemic preparedness and response training

Following completion of the training programme, learner's identified performance gaps should be met by further training and workplace drills and exercises, at their company's discretion.

- For training modules/courses with exercises and simulations, please allow an additional preparatory day (minimum) to support successful deployment of the exercise/simulation.
- Where possible, tactical incident exercises should be completed in client's incident command centers.
- Non-training services (example – developing an emergency response plan, audits, FSE, etc) will be discussed and agreed on a case-by-case basis.
- Travel days & report-writing day requirements apply.

Business Resilience and Business continuity training to be determined on case-by-case basis.

Certification

All delegates successfully completing training will be issued a Certificate of completion for the validity indicated for that training.

Venue

Training will be delivered at the client's command centres, at our facility in Ipara, Ogun State, or at any other venue of the client's choice.

For further information

bookings@primeatlanticsafetyservices.com
www.primeatlanticsafetyservices.com



+234 (0) 809 293 4043
+234 (0) 705 779 0340
+234 (0) 915 499 8125